

ATTORNEYS AT LAW

RECEIVED

FEB 0 8 2002

Technology Center 2100

222 LAKEVIEW AVENUE, SUITE 400
WEST PALM BEACH, FLORIDA 33401
PHONE (561) 653-5000 • FAX (561) 659-6313
http://www.akerman.com

THIRD REQUEST

Equitrac User ID:

FAX: 703/308-7751

PLEASE DELIVER THE ACCOMPANYING TELECOPIED MATERIAL TO:

NAME: CUSTOMER CORRECTIONS PHONE:

FIRM/COMPANY NAME:
USPTO

TRANSMITTAL DATE: Jan 28, 2002

CLIENT/MATTER NO: 6169-203

TOTAL PAGES: #4

SENDER'S NAME: ALAINE ALLISON

In re: Applicant:

Hand, et al.

Dated Filed: 05/25/01

Serial No.: 09/865,393

Our Docket No.: 6169-203

On 08/27/01, we requested the following correction be made. We are still waiting on a corrected Official Filing Receipt. PLEASE MAKE THE FOLLOWING CHANGES:

Applicant(s):

Change "Ft. Worth" to -- Trophy Club--

Assignment for Published Patent Application:

Change "New Orchard Road, Armonk, NY" to -- International Business

Machines Corporation, Armonk, NY --

Please forward the corrected Official Filing Receipt as soon as possible to this office.

PLEASE CALL (561) 653-5000 IMMEDIATELY
IF ANY PAGES ARE NOT RECEIVED OR RECEIVED IN ERROR.

ORIGINAL WILL NOT FOLLOW	
ORIGINAL WILL FOLLOW by	•
Regular Mail	Overnight Delivery
Registered or Certified Mail	Hand Delivery
-	Other

THE INFORMATION CONTAINED IN THIS TRANSMISSION IS PRIVILEGED AND CONFIDENTIAL INFORMATION INTENDED ONLY FOR USE OF THE INDIVIDUAL OR ENTITY NAMED ABOVE. IF THE READER OF THIS MESSAGE IS NOT THE INTENDED RECIPIENT, YOU ARE HEREBY NOTIFIED THAT ANY DISSEMINATION, DISTRIBUTION OR COPY OF THIS COMMUNICATION IS STRICTLY PROHIBITED. IF YOU HAVE RECEIVED THIS COMMUNICATION IN ERROR, PLEASE IMMEDIATELY NOTIFY US BY TELEPHONE AND RETURN THE ORIGINAL MESSAGE TO US AT THE ABOVE ADDRESS TO THE ATTENTION OF THE SENDER VIA THE U.S. POSTAL SERVICE OR AS OTHERWISE DIRECTED BY TELEPHONE. THANK YOU.



ATTORNEYS AT LAW

222 LAKEVIEW AVENUE, SUITE 400
POST OFFICE BOX 3188
WEST PALM BEACH, FLORIDA 33402-3188
PHONE (561) 653-5000 • FAX (561) 653-5333
http://www.akerman.com

Equitrac User ID:	FAX: 703-308-7751				
PLEASE DELIVER THE ACCOMPANYING TELECOPIED MATERIAL TO:	TRANSMITTAL DATE: Aug 27, 2001				
NAME: Customer Corrections	CLIENT/MATTER NO: 6169-203				
PHONE:	TOTAL PAGES: 4				
FIRM/COMPANY NAME: US Patent And Trademark Office	CITY, STATE: Washington, DC				
SENDER'S NAME: Alaine Allison					
Comments from Sender:					
RE: Applicant: Hand, et al. Date Filed: 05/25/01	Serial No.: 09/865,393 Our Ref.: 6169-203				
In furtherance to our fax request dated 08/07/01, attached please find a copy of the Official Filing Receipt. Please correct the filing receipt to reflect the following:					
Applicant(s): "Ft. Worth" should be	-Trophy Club				
Assignment for Published Patent Application: "New Orchard Road, Armonk, NY" should be International Business Machines Corporation, Armonk, NY					
Please forward a corrected filing receipt to this of your assistance in this matter.	office at your earliest convenience. Thank you for				
	0, EXT. 5322 IMMEDIATELY EIVED OR RECEIVED IN ERROR.				
XX ORIGINAL WILL NOT FOLLOW ORIGINAL WILL FOLLOW by Regular Mail Registered or Certified Mail	Overnight DeliveryHand DeliveryOther				
USE OF THE INDIVIDUAL OR ENTITY NAMED ABOVE. IF THE REAL HEREBY NOTIFIED THAT ANY DISSEMINATION, DISTRIBUTION OF YOU HAVE RECEIVED THIS COMMUNICATION IN ERROR, PLEA	ILEGED AND CONFIDENTIAL INFORMATION INTENDED ONLY FOR DER OF THIS MESSAGE IS NOT THE INTENDED RECIPIENT. YOU ARE DR COPY OF THIS COMMUNICATION IS STRICTLY PROHIBITED. IF USE IMMEDIATELY NOTIFY US BY TELEPHONE AND RETURN THE THENTION OF THE SENDER VIA THE U.S. POSTAL SERVICE OR AS				



United States Patent and Trademark Office

COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 2023

www.uspio.gov

APPLICATION NUMBER
09/865.393

05/25/2001

GRP ART UNIT

FIL FEE REC'D

6169-203

DRAWINGS 4 TOT CLAIMS

IND CLAIMS

CONFIRMATION NO. 4209

FILING RECEIPT

-0C000000008352683-

Gregory A. Nelson Akerman Senterfitt P.O. Box 3188 222 Lakeview Avenue, Fourth Floor West Palm Beach, FL 33402-3188

Date Mailed: 07/27/2001

Receipt is acknowledged of this nonprovisional Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE. NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Customer Service Center. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the USPTO processes the reply to the Notice, the USPTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

Applicant(s)

Leonard S. Hand Ft. Worth TX; Jeffery R. Washburn, Roanoke, TX;

Assignment For Published Patent Application

New Orchard Road Armonk, NY; 🗠

International Business Machines Corporation,
Domestic Priority data as claimed by applicant

Foreign Applications

If Required, Foreign Filing License Granted 07/26/2001

Projected Publication Date: 11/28/2002

Non-Publication Request: No

Early Publication Request: No

Title

Method and apparatus for replaying and visualizing post-performance metrics for a complex management to the second second



United States Patent and Trademark Office

UNITED STATES PATENT AND TRADEMARK OFFICE WASHINGTON, D.C. 20231 www.uspto.gov

Bib Data Sheet

CONFIRMATION NO. 4209

SERIAL NUMBER 09/865,393	FILING DATE 05/25/2001 RULE	CLASS 707		GROUP ART UNIT 2177		ATTORNEY DOCKET NO. 6169-203	
Jeffery R. Was	nd, Trophy Club, TX; hburn, Roanoke, TX;						
	EIGN FILING LICENSE						
Foreign Priority claimed 35 USC 119 (a-d) condition met Verified and Acknowledged Example 1	Allowance	STATE OR COUNTRY TX	SHEETS TOT DRAWING CLA 4 24		MS	INDEPENDENT CLAIMS 5	
ADDRESS Gregory A. Nelson Akerman Senterfitt P.O. Box 3188 222 Lakeview Avenu West Palm Beach ,F TITLE Method and apparatuspace		alizing post-performand	ce metrics for a	a complex	x heter	rogeneous data	
FILING FEE FEE RECEIVED No.	ES: Authority has been given in Paper to charge/credit DEPOSIT ACCOUNT for following:			☐ All Fees ☐ 1.16 Fees (Filing) ☐ 1.17 Fees (Processing Ext. of time) ☐ 1.18 Fees (Issue) ☐ Other ☐ Credit			